



2012

NORAD and USNORTHCOM Headquarters Sight Picture



WE HAVE THE WATCH!

Current as of 18 May 2012

CONTENTS

Welcome to Headquarters NORAD and USNORTHCOM--	3
Headquarters Senior Leaders	7
Sponsor Program	9
Military Uniforms	9
Rank Insignia	10
Traffic and Motor Vehicle Safety	17
Security	18
Inclement Weather Procedures	19
Installation and Colorado Rules and Regulations	20
Local Weather	22
Military Medical Services Directory	23
Public Schools	24
Special Education	25
Higher Education	26
Installation Quick Reference	27

Welcome to Headquarters NORAD and USNORTHCOM!

The North American Aerospace Defense Command (NORAD) is a United States and Canada bi-national organization charged with the missions of aerospace warning, aerospace control, and maritime warning for North America. The warning mission includes the monitoring of man-made objects in space, and the detection, validation, and warning of attack against North America whether by aircraft, missiles, space vehicles, or maritime threats through mutual support arrangements with other commands.

U.S. Northern Command (USNORTHCOM) was established Oct. 1, 2002 to provide command and control of Department of Defense (DOD) homeland defense efforts and to coordinate defense support of civil authorities. USNORTHCOM defends America's homeland — protecting our people, national power, and freedom of action.

Headquarters NORAD and USNORTHCOM is located on Peterson AFB in El Paso County, on the east side of Colorado Springs off of U.S. Highway 24. Colorado Springs is the second largest city in the state, and the county has a population of nearly 600,000 people. The Colorado Springs area also hosts the United States Air Force Academy to the north, Cheyenne Mountain Air Force Station to the west, Fort Carson Army Post to the south, and Schriever AFB to the east.

Colorado Springs is sometimes referred to as the "nation's military space capital," and the city is clearly one of the premier military communities in our nation. Colorado Springs takes great care of the Soldiers, Sailors, Airmen, Marines, Coast Guardsmen and military families who proudly call this city their home. In fact, the relationship between the base and the city is excellent.

Whether you are a temporary visitor or a permanent resident, Colorado Springs has something for everyone. It is a world-class international community with breathtaking scenery, first-class accommodations, a variety of exciting attractions, a diverse selection of restaurants and cuisine, major shopping centers, and eclectic local businesses to make any family vacation or business trip an experience to remember.

Often ranked as one of the most fit cities in the United States, residents and visitors alike have virtually unlimited options when it comes to recreational and sporting activities. Hiking, mountain biking, running, rafting, boating, rock climbing, horseback riding, fishing, golfing and ballooning are some of the most popular activities that are enjoyed year-round in our temperate climate, and just up the road are some of the best snow skiing opportunities in the world. When it comes to magnificent scenery and natural beauty, Colorado Springs has it all. Situated along the majestic Front Range of the Rocky Mountains, Colorado Springs is home to the famous 14,110-foot Pikes Peak. These "purple mountain majesties" inspired Katharine Lee Bates to write "America the Beautiful" a century ago.

The city's altitude is 6,035 feet, and some newcomers experience slight fatigue at first. New arrivals should allow time for their bodies to adjust to the elevation. Summers can be hot and winters cold in

Colorado, but the dry climate is generally quite agreeable, whatever the season. The Colorado Springs Airport, which shares runways with Peterson AFB, serves eight airlines with more than 100 flights daily, offering non-stop service to 13 U.S. cities and easily connects to Denver International Airport.

Our unique combination of geography and climate make NORAD and USNORTHCOM an enviable assignment. But, the real strength of NORAD and USNORTHCOM is the men and women who work here, their energy, commitment and professionalism. Once again, welcome to Peterson AFB and best wishes from the men and women of NORAD and USNORTHCOM for a rewarding and enjoyable assignment. For more newcomer information, please go to the NORAD (www.norad.mil) or USNORTHCOM (www.northcom.mil) public web sites, and click on the “**NEWCOMERS**” link.



**NORTH AMERICAN AEROSPACE DEFENSE COMMAND
AND
UNITED STATES NORTHERN COMMAND**



General Charles H. Jacoby, Jr.
Commander, NORAD and USNORTHCOM
250 Vandenberg Street, Suite B016
Peterson Air Force Base CO 80914-3801

OCT 20 2011

Dear Newly-Assigned Member of Headquarters NORAD and USNORTHCOM

It's my pleasure to welcome you to the NORAD and USNORTHCOM family. I'm confident of your success here, look forward to seeing your good work, and am eager to stand with you in defending our homelands and protecting our citizens. It is an honor and a privilege to be your commander.

NORAD and USNORTHCOM have no-fail missions. Our values, our products and our results must be of the highest standard. The governments of Canada and the United States have given us a sacred trust...and you'll help us earn that trust every day.


I truly believe in the power of Teamwork, Discipline, Accountability and Respect, which together generate trust. Your efforts in contributing to the accomplishment of our missions must include these tenets.

Respect for others is central to growing trust-based relationships with the scores of mission partners that NORAD and USNORTHCOM depend upon for mission success...often because they support us, and often because we're directed by the President or Secretary of Defense to provide military support to them. I need and expect your help in constant collaboration, not only with counterparts in other headquarters directorates here, but also with military and civilian mission partners elsewhere, and in the federal, state, local, international, NGO and private-sector domains. Always remember that a good headquarters listens to, empowers, resources, and mutually supports its component, subordinate and supporting commands.

Our people are our most important asset, and their health, morale, and welfare are important to me. As a valued member of our team, I expect you to comply with all standards e.g., fitness, dress, appearance, customs and courtesies enabling you to be a positive ambassador of NORAD and USNORTHCOM. Lastly, if you have any questions/issues concerning your move then please contact your sponsor ASAP; they are there to help!

If I can be helpful to you, I'm ready. Mission First, People Always.

Welcome!


CHARLES H. JACOBY, JR.
General, U. S. Army



**NORTH AMERICAN AEROSPACE DEFENSE COMMAND
AND
UNITED STATES NORTHERN COMMAND**



Welcome to NORAD and USNORTHCOM. You are about to embark upon an incredible opportunity to grow in your career and experience things that are outside the scope of your individual service assignments. This experience will greatly enhance your perspective of the United States Armed Forces.

NORAD and USNORTHCOM have complementary missions and members of our headquarters staffs work together to fulfill our homeland defense responsibilities. The two Commands operate within a common security environment and share common values, understanding the urgency and importance of our duties in light of very real and present dangers.

The headquarters for NORAD and USNORTHCOM is located in Building 2 at Peterson Air Force Base. Within Building 2, the integrated command center enables both commands to combine land, air, space, missile warning, maritime and cyber domains. The integrated command center brings missions together in a way that creates synergy and improves our ability to generate situational awareness and respond to man-made and natural events in either Canada or the United States.

The constantly evolving threats to our nations require leaders from all levels who not only understand the joint world, but who can operate effectively in it. This book is designed to assist in your transition to NORAD and USNORTHCOM, educate you on ranks, titles, cultures of our sister services and Canadian Forces, and to familiarize you with the local area. Whether you're an officer, non-commissioned officer, junior enlisted, or civilian, this booklet has something for you.

The bi-national, joint flavor of our missions coupled with the unique combination of geography and climate found in Colorado Springs make NORAD and USNORTHCOM an enviable assignment. Our real strength lies in the energy, commitment, and professionalism of the men and women who work here. Again, welcome and best wishes from your teammates at NORAD and USNORTHCOM.


HOWARD N. THOMPSON
Major General, USAF
Chief of Staff

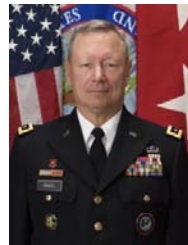
HEADQUARTERS SENIOR LEADERS



GEN Jacoby
COMMANDER



LGen Lawson
NORAD
DEPUTY COMMANDER



LTG Grass
USNORTHCOM
DEPUTY COMMANDER



Maj Gen Thompson
CHIEF OF STAFF



CSM Winzenried
COMMAND SENIOR ENLISTED LEADER



CSM Joyce
COMMANDANT



CMSgt Schwald
FIRST SERGEANT



Col Barlow - J1 Personnel and Manpower



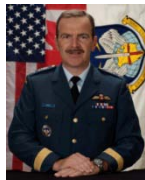
MG Mahon - J5 Strategy, Policy and Plans



RDML Heimigner - J2 Intelligence



RDML Bond - J6 Command Control Systems



MGen Viens - J3 NORAD Operations



Mr. Bonnet - J7 Training and Exercises



MajGen Walsh - J3 USNORTHCOM Operations



Mr. Carpenter - J8 Requirements, Analysis and Resources



Brig Gen Dzialo - J4 Logistics and Engineering



CAPT Mourey - IC Interagency Coordination

Sponsor Program

Specific instructions contained within NNCI 36-159, *NORAD and USNORTHCOM Sponsor Program*, are intended to supplement respective Services' and Canadian Forces directives. Sponsorship programs are in accordance with individual referenced Service directives and, in the event of conflict, the Services' respective directives for sponsorship take precedence for members assigned to NORAD and USNORTHCOM.

The primary purpose of this program is to assist military and civilian members and their families during the relocation process. This program is aimed at providing accurate, timely information and other support necessary to ease the transition associated with moving to a new duty station. Personnel being reassigned within the geographical area, do not require the conventional sponsor, however, a member of the gaining directorate will be assigned to ease the member's transition to the headquarters staff. The spirit of this operating instruction is bound in the concept of **taking care of our people**.

If you have not received a sponsor and would like one please e-mail the NORAD and USNORTHCOM J11 OMB at the following address. nnc.j11.omb@northcom.mil.


















Military Uniforms
















All military personnel will wear uniforms IAW service specific guidance and regulations. Unless otherwise directed by the NORAD and USNORTHCOM Chief of Staff, all military members will wear their service equivalent "class B" uniform every Monday.

Wear of the NORAD and USNORTHCOM badges are not mandatory but are highly encouraged. Badges can be purchased from military clothing sales and the placement of badges will be IAW service specific uniform regulations.

Rank Insignia




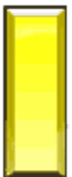






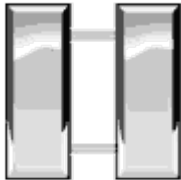

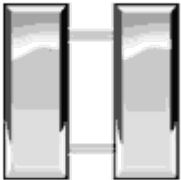
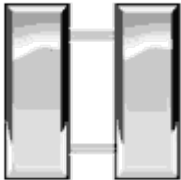

ENLISTED





















	Army	Navy / USCG	Marines	Air Force	Navy (CF)
E1	Private	Seaman Recruit (SR)	Private	Airman Basic	Army / AF (CF)
E2	Private E-2 (PV2) 	Seaman Apprentice (SA) 	Private First Class (PFC) 	Airman (Amn) 	Ordinary Seaman (OS) Private Recruit (Pte) 
E3	Private First Class (PFC) 	Seaman (SN) 	Lance Corporal (LCpl) 	Airman First Class (A1C) 	Able Seaman (AB) Private (Pte) 
E4	Corporal / Specialist (CPL) (SPC) 	Petty Officer Third Class (PO3) 	Corporal (Cpl) 	Senior Airman (SrA) 	Leading Seaman (LS) Corporal (Cpl) 
E5	Sergeant (SGT) 	Petty Officer Second Class (PO2) 	Sergeant (Sgt) 	Staff Sergeant (SSgt) 	Master Seaman (MS) Master Corporal (MCpl) 
E6	Staff Sergeant (SSG) 	Petty Officer First Class (PO1) 	Staff Sergeant (SSgt) 	Technical Sergeant (TSgt) 	Petty Officer 2 nd class (PO 2) Sergeant (Sgt) 
E7	Sergeant First Class (SFC) 	Chief Petty Officer (CPO) 	Gunnery Sergeant (GySgt) 	Master Sergeant (MSgt) First Sergeant (1stSgt) 	Petty Officer 1 st class (PO 1) Warrant Officer (WO) 
















E8	<p>Master Sergeant First Sergeant</p> <p>MSG 1SG</p> 	<p>Senior Chief Petty Officer (SCPO)</p> 	<p>Master / First Sergeant MSgt 1stSgt</p> 	<p>Senior Master Sergeant</p> <p>First Sergeant</p> <p>SMSgt 1stSgt</p> 	<p>Chief Petty Officer 2nd class (CPO 2) Master Warrant Officer (MWO)</p> 
E9	<p>Sergeant Major Command Sergeant Major SGM CSM</p> 	<p>Master Chief Petty Officer / Command</p> <p>MCPO CMC</p> 	<p>Sergeant Major Master Gunnery Sgt Sgt Maj MGySgt</p> 	<p>Chief Master Sergeant</p> <p>First Sergeant</p> <p>Command Chief Master Sergeant</p> 	<p>Chief Petty Officer 1st class (CPO 1) Chief Warrant Officer (CWO)</p> 
E9	<p>Sergeant Major of the Army (SMA)</p> 	<p>Master Chief Petty Officer of the Navy and Coast Guard MCPON / MCPOCG</p> 	<p>Sergeant Major of the Marine Corps SgtMajMC</p> 	<p>Chief Master Sergeant of the Air Force</p> <p>CMSAF</p> 	<p>Canadian Forces Chief Warrant Officer</p> 

Rank Insignia

OFFICER





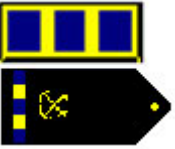






	ARMY	NAVY	MARINES	AIR FORCE	Army/AF (CF)
		COAST GUARD			Navy (CF)
O1	<p>Second Lieutenant 2LT</p> 	<p>Ensign (ENS)</p> 	<p>Second Lieutenant 2ndLt</p> 	<p>Second Lieutenant 2nd Lt</p> 	<p>Second Lieutenant (2Lt)</p> <p>Acting Sub-Lieutenant (A/S Lt)</p> 
O2	<p>First Lieutenant 1LT</p> 	<p>Lieutenant Junior Grade (LTJG)</p> 	<p>First Lieutenant 1stLt</p> 	<p>First Lieutenant 1st Lt</p> 	<p>Lieutenant (Lt) Sub-Lieutenant (SLt)</p> 
O3	<p>Captain CPT</p> 	<p>Lieutenant (LT)</p> 	<p>Captain Capt</p> 	<p>Captain Capt</p> 	<p>Captain (Capt) Lieutenant (Lt(N))</p> 

O4	<p>Major MAJ</p> 	<p>Lieutenant Commander (LCDR)</p> 	<p>Major Maj</p> 	<p>Major Maj</p> 	<p>Major (Maj) Lieutenant- Commander (LCdr)</p> 
O5	<p>Lieutenant Colonel LTC</p> 	<p>Commander (CDR)</p> 	<p>Lieutenant Colonel LtCol</p> 	<p>Lieutenant Colonel Lt Col</p> 	<p>Lieutenant- Colonel (LCol) Commander (Cdr)</p> 
O6	<p>Colonel COL</p> 	<p>Captain (CAPT)</p> 	<p>Colonel Col</p> 	<p>Colonel Col</p> 	<p>Colonel (Col) Captain (Capt(N))</p> 
O7	<p>Brigadier General BG</p> 	<p>Rear Admiral Lower Half (RDML)</p> 	<p>Brigadier General BGen</p> 	<p>Brigadier General Brig Gen</p> 	<p>Brigadier- General (BGen) Commodore (Cmdre)</p> 

08	<p>Major General MG</p> 	<p>Rear Admiral Upper Half (RADM)</p> 	<p>Major General MajGen</p> 	<p>Major General Maj Gen</p> 	<p>Major-General (MGen) Rear-Admiral (RAdm)</p> 
09	<p>Lieutenant General LTG</p> 	<p>Vice Admiral (VADM)</p> 	<p>Lieutenant General LtGen</p> 	<p>Lieutenant General Lt Gen</p> 	<p>Lieutenant- General (LGen) Vice-Admiral (VAdm)</p> 
010	<p>General GEN</p> 	<p>Admiral (ADM)</p> 	<p>General Gen</p> 	<p>General Gen</p> 	<p>General (Gen) Admiral (Adm)</p> 

Rank Insignia

WARRANT OFFICER

	ARMY	NAVY COAST GUARD	MARINES	AIR FORCE
W1	<p>Warrant Officer 1 (WO1)</p> 	<p>USN Warrant Officer 1 WO1</p> 	<p>Warrant Officer 1 (WO)</p> 	NO WARRANT
W2	<p>Chief Warrant Officer 2 CW2</p> 	<p>USN Chief Warrant Officer 2 (CWO2)</p>  <p>USCG</p> 	<p>Chief Warrant Officer 2 CWO2</p> 	NO WARRANT
W3	<p>Chief Warrant Officer 3 CW3</p> 	<p>USN Chief Warrant Officer 3 (CWO3)</p>  <p>USCG</p> 	<p>Chief Warrant Officer 3 CWO3</p> 	NO WARRANT

W4	<p>Chief Warrant Officer 4 CW4</p> 	<p>USN Chief Warrant Officer 4 (CWO4)</p>  <p>USCG</p> 	<p>Chief Warrant Officer 4 CWO4</p> 	<p>NO WARRANT</p>
W5	<p>Chief Warrant Officer CW5</p> 	<p>USN Chief Warrant Officer (CWO5)</p> 	<p>Chief Warrant Officer 5 CWO5</p> 	<p>NO WARRANT</p>

Traffic and Motor Vehicle Safety

Motor Vehicle Safety. It is DOD policy that an effective and comprehensive traffic safety program shall be established and maintained as an element of the overall DOD mishap prevention program. Directors or special staff chiefs, and subordinate commanders are responsible for establishing procedures for the safe operation of motor vehicles; to ensure appropriate vehicle maintenance is conducted; that personnel are properly trained and licensed to operate general purpose and special purpose vehicles; and that education and motivational programs are developed and applied to promote safe Private Motor Vehicle (PMV) operations.

Everyone in a moving motor vehicle on and off installations using vehicles for conduct of DOD business must ensure operability and use of safety belts.

The use of cell phones, unless the vehicle is safely parked, or unless a hands-free device is used, is prohibited while operating a Private Motor Vehicle or Government Motor Vehicle on a DOD installation, except for receiving or placing calls from tactical or emergency vehicles. Follow State, local, or host-nation requirements for use of cellular phones while driving outside a DOD installation. The wearing of any other listening devices while operating a motor vehicle is prohibited. Use of those devices impairs driving and masks or prevents recognition of emergency signals, alarms, announcements, the approach of vehicles, human speech, and outside noises in general.

Motorcycle Safety Training. All military personnel at any time, on or off a DOD installation, and all DOD civilian personnel in a duty status, on or off a DOD installation and all operators on DOD installations who possess a State license endorsement for a motorcycle (regardless of the individual's decision to register their vehicle on an installation), and all operators of government-owned motorcycles are required to attend and complete an approved motorcycle rider safety course. Safety training must include the appropriate Motorcycle Safety Foundation (MSF) course, or MSF-based state curriculum for motorcycle operators. Courses must be taught by certified or licensed instructors and include hands-on training, a riding skills evaluation and a knowledge based evaluation. Refer to appropriate service and installation guidance for determining mandatory operating and training requirements and the required use of personal protective equipment. Document motorcycle training completion and dates of training using NORAD and USNORTHCOM Form 55.

Introduction to NORAD and USNORTHCOM Security

The HQ NORAD and USNORTHCOM physical security program is responsible for providing a secure working environment for all personnel assigned. All military, DOD civilian and contractor personnel are responsible for implementing and following established procedures to support the Command's Physical Security Program.

"Those who desire to give up freedom in order to gain security will not have, nor do they deserve, either one." – Benjamin Franklin

THINGS YOU NEED TO KNOW:

Follow all requirements/established security protocols and help maintain the physical security program as directed by the physical security, controlled, and restricted area monitor. Identify security concerns or issues to the Directorate Security Manager (DSM) or Command Security Office (CSO). Reference NNCI 31-128 at: <https://operations.noradnorthcom.mil/C1/Library/Command%20Publications%20and%20Forms/N-NC%20Instructions/NNCI31-128.pdf>

Prohibited Items. In order to provide a safe environment to assigned personnel, the following items are not permitted inside the NORAD and USNORTHCOM facilities. Weapons of any type, except those specifically authorized (i.e., SFS patrols, authorized law enforcement personnel, memorabilia such as swords and knives), personal cell phones (exception: government cell phones may be approved by CSO), personal laptops, personal digital assistants, cameras without DAA approval, two way radios (with the exception of emergency responders), Nook/Kindle, recording equipment, wireless items to include keyboards, microphones, blue tooth technology, narcotics, munitions, explosives and knives except for blades no longer than 4 inches. **Note:** Personnel authorized or required to carry a weapon in the performance of their duty, such as Law Enforcement, Personal Body Guards, etc. are to inform the Command Security Office prior to their arrival and request entry with weapon.

Prohibited Items Found In NORAD and USNORTHCOM Building 2. Any prohibited items found within NORAD and USNORTHCOM Building 2 will be reported immediately to the Command Security Office and 21 SW/IP. These items will be confiscated by the 21 SFS in which further action will be taken. The Command Security Manager, N-NC/CS, will implement random bag searches at the Security Guard Desk to ensure unauthorized devices do not enter the facility. If unauthorized wireless devices are discovered, the owner will not be authorized entry until they have removed and/or secured the wireless device outside the facility, or in a designated locker. In the event a prohibited wireless device is found within the facility, the local Information Assurance Officers (IAO) will investigate non-compliance with this policy as a security violation and will confiscate the wireless device until the investigation is complete. The wireless device will be cleared or destroyed in the event of classified contamination.

Random Search Compliance and Hand-Carried Inspections. All personnel are subject to random searches while on DOD installations. Personnel will comply with directions given by the inspector. At no time will any person attempt to hinder, disrupt, or refuse to comply with, the established policy or the directions of the inspector. The package inspection program is designed to heighten security awareness of, and to monitor compliance with policies regarding prohibited items and transportation of classified material.

The purpose of the inspection is to support the overall physical security program for the Command and ensure protective measures are in place to protect the facility and the people assigned.

Periodically, package searches will be performed by building access control officers to identify any contraband or unauthorized materials entering or exiting the building. Searches can include, but not limited to, boxes, backpacks, briefcases, computer cases and handbags, etc. During periods of heightened force protection measures the frequency of these searches may expand IAW Random Anti-Terrorism Measures (RAMs) established by the Installation Commander.

Photography In and Around NORAD and USNORTHCOM Buildings. Photography and video recording equipment is prohibited from being introduced to NORAD and USNORTHCOM buildings without the proper approval of the Command Security Office. All requests for photography authorization will be for official purposes. The SSO approves requests for photography within a SCIF and the Command Security Office approves all other photography request for NORAD and USNORTHCOM. The photographer must provide a copy of the authorization letter to the entry controllers and maintain a copy on them while taking photos. Photographs or video taken will not be used in any publication or given to any publication without permission of the NORAD and USNORTHCOM Public Affairs Office

Inclement Weather Procedures

All employees are to presume, unless otherwise notified, that their office or activity will be open each regular workday regardless of weather or other emergency conditions that may develop. Normally they are expected to effectively cope with difficult driving conditions and minor disruptions of public transportation. However, emergency situations arise which prevent the opening of facilities, prevent employees from getting to work, and/or create the necessity to dismiss employees early.

THINGS YOU SHOULD KNOW:

For this purpose, Peterson Complex includes Peterson AFB, Cheyenne Mountain AFS, the Federal Building and other Colorado Springs located units serviced by the Peterson Civilian Personnel Section. The 21st Space Wing Commander is the installation commander for Peterson AFB and servicing Colorado Springs units; the 721st Support Group Commander is the installation commander for Cheyenne Mountain AFS. The following “snow call” administrative procedures and definitions are a composite of the inclement or severe weather procedures issued by each installation commander. For more detailed and installation-specific information, you should refer to the procedures issued by your installation commander. The intent of these procedures is to get individuals safely to and from their work place during inclement weather conditions.

Group dismissals of employees without charge to leave may be authorized because of severe storm, snow, icing conditions, or disasters. Each installation commander will decide if delayed reporting, base closure, or phased or early release is warranted for his/her respective organizations.

If the installation commander decides to delay reporting or to close a facility, notification may be made through a pyramid-alerting matrix. In addition, Public Affairs offices will make an announcement to selected local radio and television stations, usually not later than 0500. In the event of snow, ice or other severe weather conditions, non-essential personnel may be released from work early, given delayed reporting times, or the base may be closed entirely. Information may also be obtained by calling 556-SNOW (Peterson AFB),

554-ROAD (Cheyenne Mountain), or 567-SNOW (Schriever AFB). Local weather conditions and delay information can be found on the Peterson AFB Weather Conditions web page; www.peterson.af.mil/road.asp or at these local TV stations' web sites; www.koaa.com, www.kktv.com, or www.krdo.com.

Installation and Colorado Rules and Regulations

Traffic: The base speed limit is 30 mph unless otherwise posted. Speed detection devices are used on base, and speed limits are strictly enforced. Driving while using a cellular telephone without a hands-free device, is prohibited. Note: Placing phone on speakerphone is not considered hands-free. Additionally, seatbelts or child restraints are required for ALL vehicle occupants.

Base Circulation Restrictions: Access to certain areas and facilities on Peterson AFB is strictly controlled and posted with warning signs. Do not enter any area marked as either "CONTROLLED" or "RESTRICTED" without prior coordination. You may only enter these areas with the expressed written permission of the installation commander. If you enter one of these areas without prior clearance, armed security forces will respond and detain you.

Crime Reporting: If you see a crime or become the victim of a crime, report it immediately to the Security Forces Desk Sergeant by calling 556-4000.

Base Entry Point Checks: These checks are directed by the Installation Commander and are designed to detect the unauthorized removal of government property from the installation. In addition, they serve as a first line defense for the detection and seizure of all contraband items (i.e., firearms, drugs, etc.) A condition for the issuance of the vehicle pass is consent to submit to these checks. Failure to consent may result in the denial of access to the installation.

Vehicle Accidents: Report all traffic accidents to the 21st Security Forces Squadron, at 556-4000. To request a copy of your accident report, contact Reports and Analysis, at 556-3484/5285/5286.

Photography: Photos are not allowed on Peterson's flightline unless it is an Open Base Day.

Identification Cards/DEERS: Bldg 350 Peterson AFB (719)-556-7377. ID Cards and DEERS enrollment can be obtained in the Military Personnel Flight which is located in the left wing, first floor of the Mission Support Facility (Bldg 350).

Weapon Transportation/Storage:

1. If transporting a weapon on Peterson AFB, you must inform the gate guard before entering the base. Weapon will be stored in the trunk of vehicle, cleared of all ammunition with the safety engaged. Ammunition will be transported in a separate compartment or container than the weapon.
2. If living in base housing, you may store your weapon there.
3. If living in the base dorms or staying in temporary lodging facilities, weapons must be stored at the Base Armory, located in Bldg 1376, the 21st Security Forces Squadron. The armory is Open 24 hours a day. Call 556-4000 for the on-duty armorer. Weapons may not be taken into the dorms or TLF at any time. Other

examples of weapons not allowed in the dorms or TLF are bows and arrows, knives over 6 inches, Martial Art weapons, starter pistols and air rifles or bb guns.

Automobile License Plates can be obtained outside the West Gate of Peterson AFB at 5650 Industrial Place; (719) 520-6240 To obtain Colorado license plates, you must have verification of your motor vehicle's motor and serial numbers, your title or registration, proof of insurance, and an emissions inspection. The license and owner's tax fee is based on the vehicle's age and value. Non-resident military personnel pay a decreased fee but will be required to provide proof of non-residency and can be accomplished by showing a copy of your military orders and leave and earnings statement.

Colorado State Driver's License: Driver's licenses can be conveniently obtained right outside the West Gate of Peterson AFB at 5650 Industrial Place; (719) 520-6240. The following persons need not obtain a Colorado Driver's License, provided they are 16 years of age or older and possess a valid license from their home state or state of last assignment - anyone who is serving as a member of the Armed Forces of the United States on active duty; to include the spouse and children of such member. However, if the spouse should find employment, the State of Colorado requires that you obtain a Colorado Driver's License.

Fishing License (State): Sold at most sporting goods stores. Children under age 15 are not required to have a license. All waters of the state are open to fishing without a license during the first full weekend in June.

Hunting License (State): Sold at most sporting goods stores. Big game licenses for elk, deer, antelope, moose, mountain lion, bear, mountain goat, and bighorn sheep are available. For complete information about licenses and hunting regulations, contact the Colorado Department of Natural Resources at 1-800-536-5308.

Parking: Parking is limited around building 2. The Chief of Staff maintains overall responsibility for reserved parking. However, spaces have been allocated to each directorate to manage based on the number of GO/FO/SES, O6, GS15, and E9 personnel assigned

Off Limits Areas: A listing of areas and establishments that are off limits in the Colorado Springs and surrounding areas can be found at the link below.

<http://www.carson.army.mil/FortCarson2010/text/off-limits-areas-establishments.pdf>

Local Weather

Colorado weather is changeable because it is subject to the weather fronts from both the northwest and southwest. It is a good idea to carry along a light jacket or sweater even during the summer months. Night-time temperatures are usually cooler by at least 20 to 30 degrees. Because of Colorado Spring's location near the mountains, you will need appropriate clothing for all seasons.

Colorado Springs is located at the foot of Pikes Peak with an elevation of 6,035 ft. Newcomers to the Pikes Peak area may experience a more rapid heartbeat, shortness of breath, chapped lips, and/or a quick sunburn, so please plan accordingly. Remember that your body cannot be instantly "tuned" for high altitudes; it takes a while to acclimate. Colorado's variable altitude also affects vehicles, which must be properly tuned for high altitude to avoid excess engine wear. Cooking, especially baking also requires minor altitude-related adjustments.

Climate: Moderate summer and winter temperatures; semi-arid region with an annual average of 300 days of sunshine. Snowfall occurs October through March with snow combining with rain in April. Although there are occasional blizzards with much snow, the sun normally comes out the next day and melts it quickly.

Temperature Range: 30-80 degrees. Temperatures, wind velocity, precipitation all vary from one minute to the next and from one part of the city to another. It's not unusual to go from 10 below overnight to an afternoon in the mid-50s. Monthly temperature averages and precipitation are listed. The entries are in inches and degrees Fahrenheit.

Peterson AFB: Local Community Climate

Month	High	Low	Humidity	Precipitation
January	41	16		Trace
February	45	20		0.21
March	49	24		0.71
April	59	33		3.05
May	68	42		4.81
June	80	56		7.78
July	85	57		1.91
August	82	56		1.77
September	75	47		1.87
October	65	37		0.02
November	50	25		Trace



December	44	19		Trace
----------	----	----	--	-------

Military Medical Services Directory

Active duty acute care, same-day appointments are available every duty day - these appointments are for ailments that occur suddenly and require early attention. All other patients are seen on an appointment basis only. Unfortunately, due to limited and variable staffing, the number of available appointments will vary from month to month. Active duty military have priority, followed by active duty dependents, retirees, and retiree dependents, per U.S.C., Title 10.

All medical appointments for the Primary Care, Pediatric, GYN, Dental and Optometry Clinics are made through the Central Appointment System, 556-CARE. The Central Appointments Desk is open from 0600-1600, Monday thru Friday except holidays. Appointments for Flight Medicine, the Life Skills Clinic, Physical Exams, and Physical Therapy are made directly through these clinics.

The 21st Medical Group does not have an Emergency Room. The USAF Academy Clinic, 333-5000, has an Acute Care Clinic which is available 24/7. Evans Army Community Hospital at Fort Carson, 526-7111, has an emergency room. The phone number for the clinic at Cheyenne Mountain AFS is 474-3862.

The refillable prescriptions hotline (556-1100) operates 24 hours a day, 7 days a week. Prescriptions phoned-in by 1400 will be ready for pick-up the following duty day. Prescriptions called in after 1400 will be ready in two duty days. Prescriptions will be held for 3 duty days.

Medical Services/Directory - On Installation

Clinic	POC	Phone Number
Appointments		719 556-2273
Dental Clinic		719-556-1333
Diabetic Exams		719-556-1065
EFMP Officer		719-556-1392
Family Advocacy Officer		719-556-8943
Flight Medicine		719-556-1260
Women's Health Clinic		719-556-1168
Health Benefits Advisor		719-556-1016
Mental Health Clinic		719-556-7804
Optometry Clinic		719-556-1065

Patient Advocate		719-556-1060
Pharmacy		719-556-1109
Preventative Health Assessment Cell		(719) 524/526-2273
Physical Therapy		719-556-1075
TRICARE Central Appointments (PAFB)		(719) 524/526-2273
TRICARE Health Care		(719) 524/526-2273

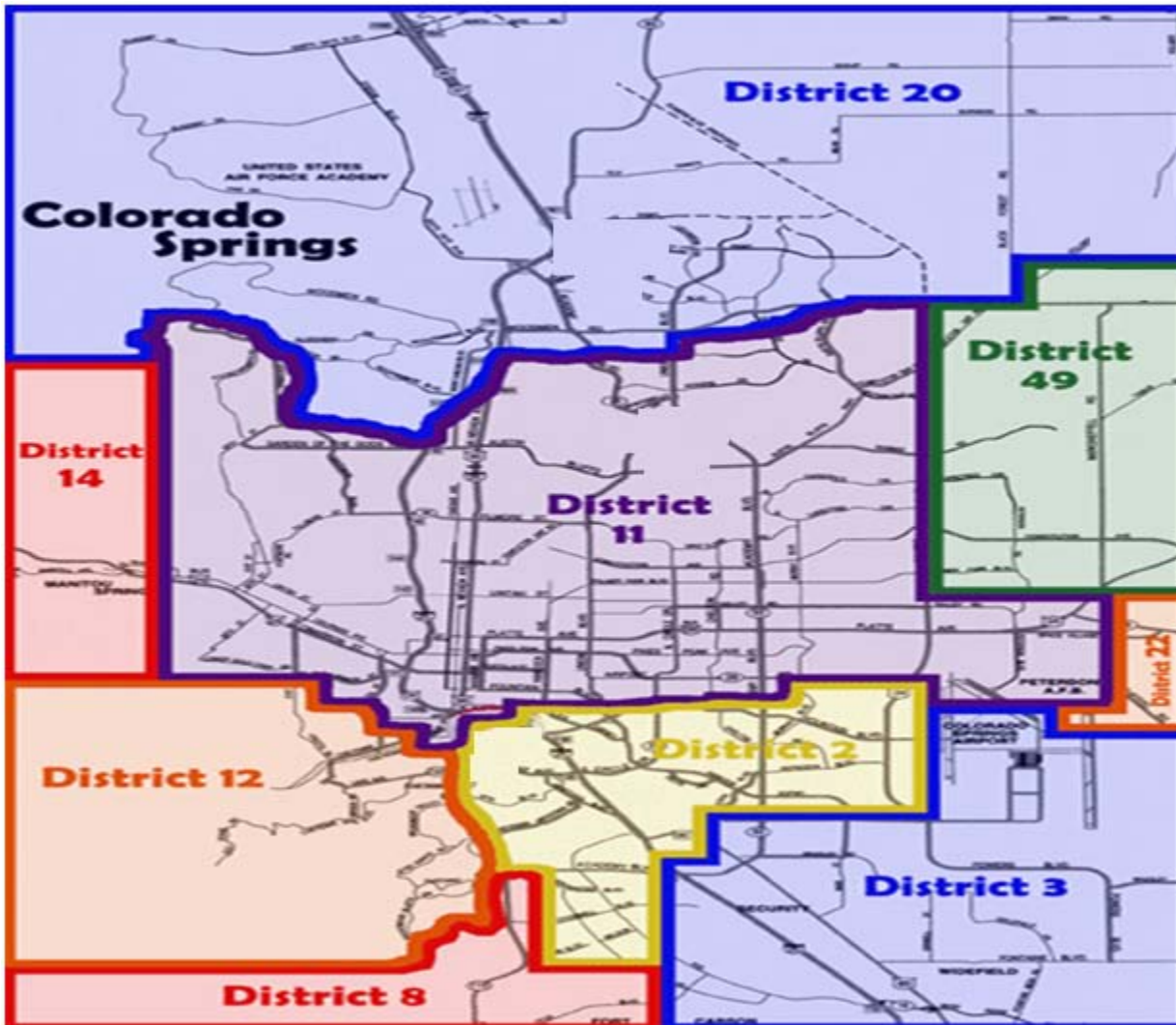
Public Schools

All Colorado schools must provide a Kindergarten program, although it is not mandatory for pupils. The minimum age is five, with the birthday falling on or before 1 October of the year of enrollment. Minimum age for first graders is six years on or before 1 October of the year of enrollment. All new students must furnish a certified copy of birth certificate, a Social Security number and proof of immunization against DPT, polio, measles, rubella, mumps and Hepatitis B. In addition, proof of a physical examination is requested.

If residing on Peterson AFB, children will normally attend District 11 schools. However, under the school choice program, parents may send their children to schools outside of District 11 within Colorado Springs. For further information, stop by the Peterson Community Support Center, Bldg 350, to review information on public and private schools and visit the schools located in the area where you will be living.

A complete listing and information on each school district can be found here

<http://www.springsliving.com/Relocation/Schools/SearchSchools.html>



Special Education

Relocating to a new community is always a challenge, but for those families who have children with special needs, being prepared and organized becomes even more crucial. Information can be obtained by calling the Peterson AFB Relocation Assistance Program at 719-556-6141, DSN 834-6141. For local resources available to assist families with special needs, see the Record Listing.

PLEASE NOTE: All school districts provide a free education to all special needs children, ages 3 to 21. Federal Public Law 94-142 requires public schools to provide handicapped youth with equal education access and in the least restrictive environment. The larger school districts house their own Special Education departments that provide a full range of special education services including programs for the orthopedically, neurologically, visually, aurally, speech, and educationally handicapped, the emotionally disturbed, and the developmentally delayed. School districts with enrollments of 4,000 students or less have a contract with the Pikes Peak Board of Cooperative Services (BOCES) to provide the same services. By state law, all districts also provide special education services to pre-school students.

Special Education

Name: Child Development Center of Colorado Springs

Address: 3090 N. Academy Blvd

City: Colorado Springs, CO 80917

Phone: 719-574-8300

Comment:

The primary focus is on children, birth to age 6. Infant and developmental stimulation, physical and occupational therapy, speech pathology, audiology, family counseling, social work services, pediatrics, and neurology are available.

Name: Cleo Wallace Center

Address: 8405 Church Ranch Blvd

City: Westminster, CO 80021

Phone: 800-456-2536, or 303-466-7391

Comment:

Expertise with severe emotional problems in youth, ages 3 through 18. Services include acute inpatient, partial hospitalization, day treatment, residential treatment, individual and family therapy. No outpatient treatment.

Name: Colorado School for the Deaf and Blind

Address: 33 N Institute St

City: Colorado Springs, CO 80903

Phone: 719-578-2100

Comment:

Services are available for infants-12th grade. Academic, pre-vocational, physical, social, and emotional development education are provided in an early intervention program.

Name: Airman and Family Readiness Center

Address: Bldg 350 Room 1016

City: Peterson AFB, CO 80915

Phone: 719-556-6141

Comment:

The Information & Referral Program can help identify needs, determine the appropriate forms of assistance, and direct you to the right resources. The information library contains resources available locally and nationwide for families with special needs.

Name: Developmental Pediatrics

Address: 2210 Lelaray St

City: Colorado Springs, CO 80909

Phone: 719-475-0477

Comment:

Services are provided for special needs children from birth to age 16 with special focus on premature infants. Physical, occupational, and speech therapy, therapy pool, therapeutic skiing, and home visits are available.

Name: Parent Education and Assistance for Kids (PEAK)

Address: 6055 Lehman Dr, Ste 101

City: Colorado Springs, Co 80918

Phone: 719-531-9400

Comment:

A non-profit resource center, PEAK Parent Center was established and is operated by parents of children with disabilities. Peak provides information and assistance for special need families.

Name: Resource Exchange

Address: 2375 N Academy Blvd

City: Colorado Springs, CO 80909

Phone: 719-380-1100

Comment:

This office works with special need families to get them connected with appropriate community helping agencies

Higher Education

The emphasis on higher education evolves from the many high tech businesses that have located here and our highly educated residents. Over 25% of the area residents have a college degree, ranking Colorado Springs among the top cities in the United States in number of school years completed. For active duty members, their spouses, and their dependents, there is a waiver for out of state tuition while they are stationed here. There are numerous colleges and universities in our area. For more information contact the Education Office at 719-556-4996.



Installation Quick Reference (Base Operator - 719-556-7321)

Peterson AFB public website
<http://www.peterson.af.mil/>

Peterson AFB base guide
<http://www.mybaseguide.com/article/military/peterson-afb/196/Welcome>



A	Acquisition Prof Development (350)556-4819	Granite Inn (CMAFS).....474-3105	P	Pass & ID (350)556-6-4673
	Aquatic Center (404)556-4608	Granite Inn Menu Recording474-3253		Pass & ID (CMAFS) (307)474-2318
	AERO Club (104)556-4310	Dry Cleaners/Laundry (1700)597-3050		Passenger Info (122)556-4521/4707
	AGE Supervisor (503)556-4583	E		Peterson Tours556-1733
	Aircraft Dispatch Base Operations (122)556-4778	Education Services (1141)556-4064/7738/4996		Peterson Installation Control Center556-4555
	Air Force Academy (Operator)333-1818	Employment Verification800 367-2884		Pharmacy (959).....556-1109
	Air Force Academy Hospital Information333-5111	Ent Federal Credit Union (1345)574-1100		Call-In Refills (959).....524-4081
	Air Force Aid556-6141	Ent Gun Club (1660)596-7888		Post Office
	Airline Ticket Office (910)556-4199	Envision Store556-4431		Civilian (1466)556-4596
	Airman & Family Readiness (350).....556-6141	Exercises (845)556-6485		Military (1466)556-4865
	Alterations574-1867	F		Public Affairs (Wing) (845)556-5185
	Anthony's Pizza637-1983	Family Child Care556-4322		Public Affairs (AFSPC).....554-3731/0900
	Appointments Dental (959)556-1333	Family Services556-7614		Public Affairs (NORAD/USNORTHCOM)554-6889
	Appointments Medical (959)556-2273	Federal Aviation Administration (205)596-1202	R	
	Auto Hobby Shop (640)556-4481	Fire Reporting CMAFS911	RC Staff Duty Officer After Duty Hrs.....526-3400	
B	Bank - 5 Star Bank (1485)574-2777	Fire Reporting Federal Building911	Recycling (850)556-4697	
	Barber Shop (1)550-9442	Fitness Center556-4462	Red Cross (350)556-7590	
	Barber Shop Main Exchange (1425)597-8307	Flower Shop325-5176	S	
	Base Auditorium Reservations (640)556-1760	Formal Training (350)556-9235/6414	Safety Base (845)556-4392	
	Base Exchange Main Store (1425).....596-7270	Fort Carson526-5811	SARC (Sexual Assault Response)556-7272	
	Base Exchange Service Station (1360)597-0350	G	SATO556-4199	
	Base Multimedia (418)556-4153	Golf Course Pro Shop (1054)556-7414	Security Forces Desk Sergeant (1376).....556-4805	
	Base Operations Dispatcher (122)556-4778/9	Government Purchase Card (GPC) (350)556-7395	Service Station (1360).....597-0350	
	Base Safety (845)556-4392	Gym (560)556-4462	Shoppette (1700)597-5041	
	Base Taxi (1229)556-4307/1038	H	Shoppette (CMAFS)474-3443	
	Base Training (350)556-9225/4694	Health & Wellness Center556-4292	Small Business Administration (USSBA).....556-7935	
	Beauty Shop (1425)596-0579	Household Goods (JPPSO) Off Base554-9298	Small Business (21SW/B7)556-9355	
	Bowling Center (406)556-4607	Housing Office (850)597-7200	Snow Call (PAFB)556-7669	
C	Cable TV (Rural West)597-0873	I	Snow Call (CMAFS)474-3333	
	Career Assistance Advisor (350)556-9226	In-flight Kitchen (1160)556-4180	Space Observer (845)556-7846	
	CE Work Order Desk (1324)556-4030	Inspector General (21SW) (845)556-2104	Stop Smoking Clinic (560)556-4292	
	Chapel (1410)556-4442	ITT Leisure Travel (640)556-2116/6447	Straight Talk Line.....556-9154	
	Chaplain Duty Officer (after duty hours)556-4555	L	T	
	Child Development Center	Legal Office (350)556-4871	Telephone Conference Bridge556-5281	
	Annex (1525)556-7460	Library (1171)556-7462	Telephone Trouble Reporting	
	Main (1350)554-9572	Lodging Office (1042)556-7851	CMAFS Extensions474-3305	
	Civilian Pay (350)556-4765/6	Lodging Reservations (1042)556-6293/7851	Federal Extensions556-4145	
	Civilian Personnel (350)556-4775	Lodging Switchboard (1042).....597-2010	Peterson AFB Extensions554-3035	
	Civilian Training (350)556-7524	M	Thrill Shop (615)596-4463	
	Classifieds (Free) (845)556-7846	McDonalds (1365)597-4858	TLF Reservations Switchboard597-2010	
	Clothing Sales (1465)556-4259	Museum (981)556-4915	Transient Alert (121)556-4447	
	Collocated Club (1013)556-4110	Military Equal Opportunity (880)556-7693	Transient Quarters Airmen (1042)597-2010	
	Collocated Club Paging(1013)556-4100	Military Pay (350)556-4770	Travel Pay (861)556-4770	
	Collocated Club Catering (1013)574-4103	Military Testing (350)556-4084	Tricare888-874-9378	
	Command Surgeon (N-NC).....554-8153	Motor Pool Dispatcher (1229).....556-4307	U	
	Commander's Action Line556-7777	MPF Customer Support Center (350)556-1716	Unaccompanied Housing Mgr556-1409	
	Command Post556-4555	N	V	
	Commissionary (1435)556-7770	NCO PME Center (1142)556-7592	VAQ Reservations (1042)597-2010/556-7851	
	Arts and Crafts Center (640)556-1760	O	Visitors Center (981)556-6406/7	
	Contracting (350)556-7597	Off-base Housing (1042)556-4777	Visitors Center (CMAFS)(307)474-2316	
	Credit Union574-1100	Optical Shop Main Exchange (1425)574-5252	W	
	CRIME STOP (HELP) (1376)556-4357	Outbound Counseling Appt (350)556-4196	Watch Repair Main Exchange (1425).....597-1125	
D	Dental Clinic Appts556-1333	Outdoor Adventure/Recreation (675)556-7753	Weather Forecaster (CMAFS)474-3384	
	Dining Hall	P	Weather Observer (122).....556-4337	
	Aragon (1160)556-4180	Pass & ID (350)556-6-4673	Y	
	Aragon Menu Recording556-4782	Pass & ID (CMAFS) (307)474-2318	Youth Center (1555)556-7220	